



Practice Management Systems
for
Corporate Dental Groups

The Future Of Dental Practice Management

“It’s not just a highly effective new browser-based Practice Management System, it’s synchronised onsite and in the Cloud with our unique world-first CloudPlus® system. Giving all the advantages of Cloud, but none of the disadvantages...”

Glenn Wynsor MD

- Highly secure encrypted system data held locally and in the Cloud so no fear of loss or being held to ransom
- Virtually guaranteed 24/7 practice continuity plus Cloud access from any location with an authorised device
- Slow or intermittent broadband? No longer a problem using the ‘local first’ CloudPlus® hardware
- Local presence gives direct integration to X-Ray and Credit Card systems plus one-click printing
- Built-in email system to manage all your contact history, both patients and business
- No loss of functionality as with other Cloud systems
- RotaAngel® shift and holiday planning system and much more, all included

Clever Thinking-Inside The Box.

To find out more visit wysdom.dental or call 01908 324045

CloudPlus® Corporate

Why Wysdom CloudPlus®

Though CloudPlus® is essentially a system for the front-line dental practice, when developing it we have always had an eye on the fact that multi-practice operations have many additional needs in terms of:

- financial monitoring & management
- operational consistency
- security
- internal communication
- staff & associate remuneration
- consumables use
- retail stock control
- patient portability

To this end we intend to work directly with corporate customers to ensure we cover all these aspects to a level that makes life that bit easier and management much more effective.

Not Just Cloud

For those who are concerned about 'going cloud' fear not. The CloudPlus® system is both cloud AND local giving you the best of both worlds in terms of availability, security and connectivity. See pages four and five for more details.

Site Independence?

Some system suppliers give you a single cloud-hosted database for all your practices and yes this does have some potential advantages but it also gives you multiple access routes for viruses and vulnerability if there is an outage or a hacker attack of some nature; everything goes offline and no-one can operate.

Having CloudPlus® means that even if the cloud goes down or is attacked or hijacked the local system will carry on working as it is secure in its own right.

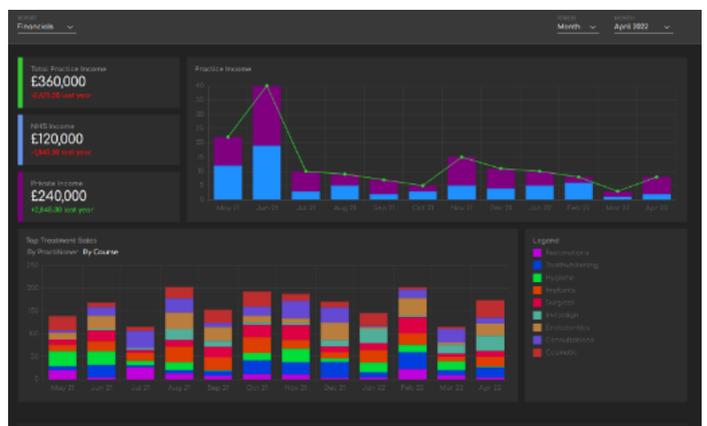
Not Just Corner-Shops

Many Corporate Dental Groups have grown one practice at a time - at least in the early days - and this means you often have a real mix of managing and operating styles to bring into line; so it must sometimes feel like you own a chain of corner-shops rather than a cohesive and consistent group of professional service providers.

Transitioning new acquisitions to working under a Corporate umbrella is at best hard work for all concerned and at worst unbearable for some so the easier we can make it to manage the inevitable changes the better life is for everyone.

Staff Retention

The PMS in a practice is the starting point for most dental employees and though CloudPlus® is by far the most sophisticated in many respects it is really easy to learn and use and this goes a long way towards making staff feel comfortable about the changes going on and staying on-board with a new regime and owners.



Access To Data

Data mining from the top down will reduce greatly the burden on practices to submit manually driven reports on a daily, weekly or monthly basis.

Customisable dashboards will allow you to view the information you need to monitor activity, income and financial KPIs and drill-down access allows for more detailed analysis and report printing.

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CloudPlus® Overview

All New Practice Management System

CloudPlus® - our all new Wysdom Practice Management System (PMS) - has been developed from the ground up using the very latest in software tools.

Broadly based on the previous ICONic system, which itself introduced many advanced new features - many unique to Wysdom - CloudPlus® has been built on more than a hundred years of clinical and dental experience to once again deliver a market-leading system to the profession.

A complete visual update and impressive levels of intuitive functionality and automation combine with many new features to speed workflow and reduce day-to-day practice pressures.

Browser-based CloudPlus® can be accessed from any **authorised** devices; PCs, Macs, tablets and phones - both on and off site; ideal for working both from home and in domiciliary settings while always maintaining full data security.

Icon-Driven

Wysdom's ICONic legacy software was the first to use non-language specific icons rather than codes in clinical charting. This makes it by far the easiest to understand whilst eliminating drop-down boxes and reducing charting a treatment to a couple of clicks - making it incredibly fast.

Key Features

- Extensive Patient Record Management with automated communications
- Patient View for tablet signatures and medical history updates

- Full dental charting, all with customisable sequencing and multiple views
- Overlays of perio recordings over the main dental chart
- X-Ray QA for NRPB submissions
- Notice Board for sending surgery notes to reception with direct 'drag & drop' for appointment setting
- RotaAngel staff shift & holiday management
- A built in Contact Management System (CMS) for 'non-patient' email communications
- Intelligent personal screen views including multiple chart comparisons, drag & enlarge elements; all saved in user settings

Security

The security of your data is paramount.



1. All the drives in your CloudPlus® box are encrypted and cannot be read if removed from the system
2. The CloudPlus® box will only work on-site as it needs connectivity to the Wysdom management system to function and this knows your authorised location
3. Access to your system - local and cloud - is only by authorised device

4. The Wysdom cloud platform is also highly secure as every precaution has been taken in system development to reduce potential vulnerabilities; particularly as it has been created without Microsoft development tools which are the preferred target of the Ransomware and hacking fraternity

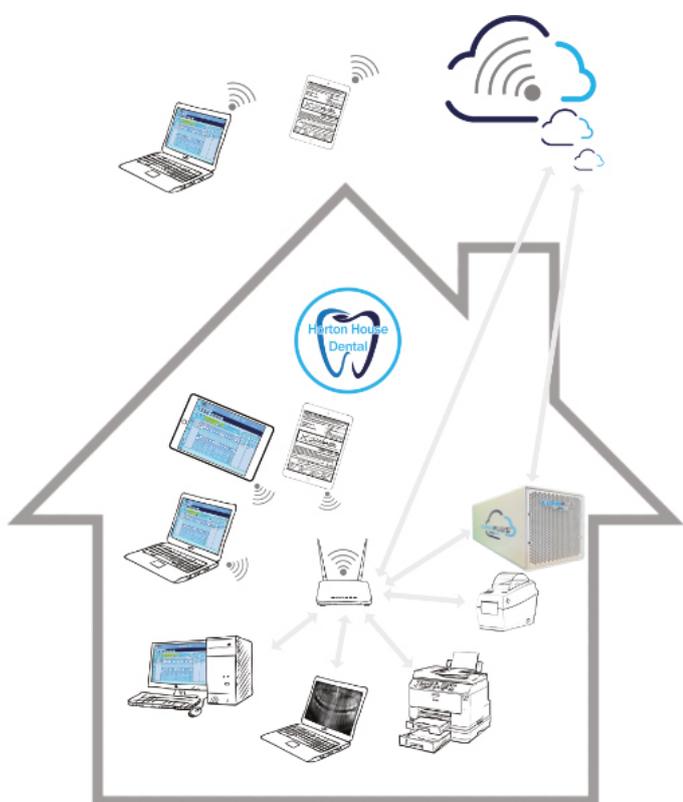
At the same time all systems are targets in today's mad world so having your system in the Cloud and in your practice means the chances of being down completely are substantially mitigated and we will continue to improve and enhance security whenever possible.

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Innovative Technology

CloudPlus® is a hybrid design protecting against broadband failure or poor speed and removing the risk of operational downtime, loss of income and patient frustration.

This diagram says it all. The PMS is synchronised between the cloud and your CloudPlus® box. The CloudPlus® box manages all the connectivity elements of the system as it's local so you don't compromise functionality as with pure cloud software.



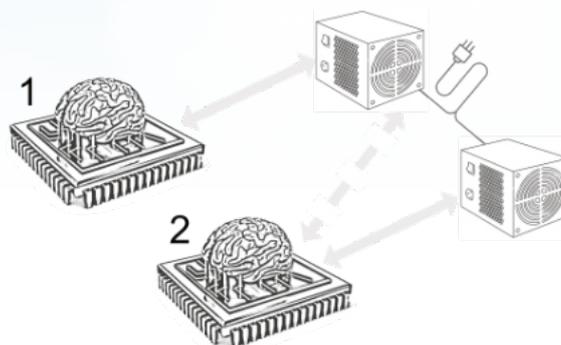
If your broadband goes down you still work as normal from your CloudPlus® box and everything synchronises once it is back up.

You can also see that you can work remotely using any authorised device 24/7 so access for domiciliary care, general admin' or any remote activity is always available - with up-to-date live data.

More Than One Brain!

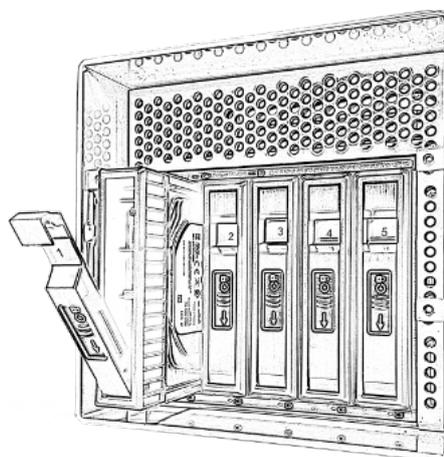
The CloudPlus® box is full of innovative technology including TWO processors; number 1 manages the main PMS software and number 2 runs security

processes and connectivity. The two CPUs have separate power supplies and the connectivity one can cleverly move over to be powered by the other supply if its own fails so you still have full functionality. If the PMS power fails you can still work from the cloud in combination with number 2 - again with full functionality.



Data Drives

your There are five drives in a CloudPlus® box. These drives are all 'hot-swap' which means if one fails we can send you a new drive for easy replacement and you don't even have to turn the system off.



Three replicate the PMS software, all synchronised copies, to make sure you always have your system available and that in turn is synchronised to the cloud platform.

Two are synchronised copies of your general practice data such as documents, scans, X-Rays etc. These are also backed up to the cloud space that comes with your subscription - 50Gb per license.

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How CloudPlus® Came About

by Glenn Wynsor MD and owner of Wysdom Dental Technologies

The Bright Idea

When we took over Wysdom in 2016 we knew we had to make radical changes to our legacy software, ICONic. It still worked well but was based on very old technology that was difficult to maintain and required far too much resource to develop and deploy the many changes demanded by the NHS in the four UK regions. Everything took forever and COVID didn't help!



Like every other software supplier we considered a move to 'the Cloud' but were very aware of the issues that come with it such as the dependency on broadband connectivity and the difficulty in linking to X-Ray systems, merchant terminals and printers. We did not want our users to go backwards in terms of access and functionality in the name of modernisation so decided we needed to find a way to give Wysdom customers the best of both worlds.

Let's Find The Solution

We focused on how to combine 'Cloud with Local' and assumed that there would be an existing solution to deliver synchronisation and ensure operational availability with local functionality. Incredibly, there wasn't. It seemed we'd identified a problem that no-one else had been able to solve - now what?



The Even Brighter Idea!

Could we do it ourselves? After all, how hard could it be? Well, quite hard actually! But not impossible...



We gathered together a talented team of experts to develop the hardware needed to deliver the connectivity and functionality necessary to ensure that our CloudPlus® system was not only the best on the market but was, by default, a world-first.

Close collaboration, dedication and a can-do attitude between our dental specialists, software and hardware teams has resulted in CloudPlus® - a truly unique world-leading Dental Practice Management System.

I couldn't be more proud of their ability to bring what once seemed like a crazy and impossible idea into a stunning piece of unique technology. Now we can't wait to share it with you!

How We Solve The Downsides Of Cloud

1. Security of the system and data-retention is a major worry for the profession. Personal healthcare information is highly confidential and sensitive and the rise of hacking and ransomware attacks are of concern to everyone.



CloudPlus® has been created using a highly trusted development platform, tried and tested within high security environments worldwide. It is therefore much more secure in its own right and at the same time not so vulnerable to attacks that tend to target Microsoft-based software.

Having a CloudPlus® system means your data is always 'over there in the corner'. With multi-layered security, full encryption and constant monitoring, the CloudPlus® system will only run from its authorised location.

2. Operational downtime caused by poor connectivity or complete broadband failure costs money, time and your reputation as a business.

CloudPlus® is very clever. With or without an Internet connection your system will keep working and the practice can operate as normal. The system then synchronises with the Cloud as soon as it's available again.

3. Linking cloud-only software to local devices is problematic, therefore many systems do not offer direct access to X-Ray services, credit card terminals or printers.

Our onsite CloudPlus® hardware allows full integration with any local device so gives all the same functionality and flexibility you enjoy with local desktop software.

We even include a one-click printing function that matches your CloudPlus® produced documents to the right printer in your practice location.

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Unique Dental Practice Management System



Staff Shift, Holiday & Pay Management



Dental Equipment Sales, Installation, Support & Maintenance - X-Ray, Cameras, Autoclaves etc.



Dental Consumables

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